

**Arkansas State University**  
**Office of International Programs**  
**New International Family Welcome Packet**

The information below is for new international students and their family members. It is important that new international students and their family members understand this information. Students are **highly encouraged** to arrive at Arkansas State University (ASU) **before** their family members so they can make arrangements for housing, family transportation, and children's school and/or day care. This will create a smooth transition for new families in the Jonesboro community.

For additional information, please contact the Office of International Programs at the following email address: [international@astate.edu](mailto:international@astate.edu)

**Transportation**

***By Federal Law, Arkansas State University is not able to provide transportation for children who are required to ride in a vehicle in a car seat. Any child under the age of 10 is required to ride in a car seat (child safety seat).***

Families who require a car seat(s) will need to arrange and pay for their own shuttle transportation to Jonesboro. Families **must provide their own car seat.** Families will need to contact Sonrise Shuttle to make reservations: <http://www.sonriseshuttle.com/>

Upon arrival in Jonesboro, ASU is not able to provide transportation for families with children required to ride in a car seat. Once in Jonesboro families will need to make their own transportation arrangements either with Sonrise Shuttle or a local taxi service.

During orientation week, ASU will provide transportation to and from hotels on a set schedule. After orientation week students and their family members must secure and pay for their own transportation either with Sonrise Shuttle or a local taxi service.

**Housing and Accommodation**

Students and families who would like to live on campus **must** apply and receive confirmation of their housing prior to arrival. Because ASU family housing is limited, families will need to consider off-campus housing if on-campus housing is unavailable.

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Students and families who would like to live off campus can arrange for accommodation **only after arriving** in Jonesboro. This process can take up to several days or weeks depending on availability.

Students and their family members must arrange and pay for hotel or other accommodation while they search for housing, whether on-campus or off-campus.

**Day Care Facilities and Public Schools**

There are many day care facilities in Jonesboro, and one is located on campus. Because availability of the on-campus day care facility is limited, ASU students **must** consider off-campus day care facilities.

Reservations for day care facilities can be made **only after** arrival in Jonesboro. Reservations can take up to three months or more depending on the availability. Many day care facilities are not in walking distance to the university and therefore students will need to secure transportation to and from the day care center once they arrive in Jonesboro.